

Associate membership specification

Basic concept: developing the Provider login to be open to a wider membership (to be known as Associate membership), having more functionality and incorporating the existing Research & Development Lab workspace. Core membership refers to the existing 'normal' level of membership with full access.

Learn/Discover

Library: All library items open to Associate members (currently closed to Providers).

Articles: Each individual Article currently defaults to being visible only by Core members, but has a checkbox to make it Public. Add another checkbox to make it visible to Associates.

Pages: We need another tab in the Learn/Discover submenu. Make the existing 'Pages' open to Associates. Make the new tab (name tbc – provisionally Topics) visible for Core members only (and not visible to Associate Members).

Reflections stay private to Core members

Share online

Forum Rooms continue to default to Core membership only, but can be designated by Admins to be visible to Associates. When Core members post threads in Associate level Rooms they are prompted/alerted to the location at the point of posting (select name display, click Post Reply, displays text 'You are posting in the Associate area of the Hub. Check that you are happy with what you have written and the identity you have chosen, and click Confirm to continue'. (Add this functionality to the Library, to Associate level Articles and to the Connect listings). Provide a tool tip (or similar) to explain what Associate membership is and why user needs to be aware.

Chat. Depending on how the Chat functionality develops we may add specific Chat Rooms into the Associate membership functionality, but that is not a priority at this stage.

Chapel remains private to Core members

Connect in the Real World

Visibility unchanged (Courses and Professional visible to Associates, P2P to Core membership only). But do want to improve the navigation on this area. Connect Tab takes you straight to <https://www.sheldonhub.org/connect/resources> with the order inverted (Professional at the top, Courses at the bottom – this will involve changing some help text, and ideally without changing these links <https://www.sheldonhub.org/connect/resources#type-1> unless we can do a sitewide trawl to change them to avoid broken links. The Calendar link to remain in the submenu.

Unclaimed Resources : we will use this as a more standard workflow for resource listings where Associate Membership and claiming of resources is not appropriate/required. Some relatively minor adjustment will be needed to this section – perhaps just put some logic in so if it has been 'claimed' by Unclaimed Resources than the third line reads 'This listing is not checked by the Resource provider, If you are the owner of this resource, click here.' Then taken to normal Provider page.

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Navigation

Minimise the number of occasions when an Associate member gets the “sorry you don’t have the right permissions” screen. Combination of

- Hiding menu items they can’t click at all (chapel, reflections, topics)
- Showing the closed eye symbol or something equivalent so they know it’s an inaccessible link BEFORE clicking it

Dashboard

Modify the Send Private Message to Site Users for Admins. Currently have options of All Users, Moderators, Editors. Add options of Core Users, Associate Users.

Give Associate members **Notification** options as follows (basically taking out references to the chapel and adding the qualifier ‘Associate’ to all the forum activity descriptions. Same default ticks and the more complex ‘are you sure’ loop for opting out of the monthly digest.

- Send me a monthly digest of all Associate Hub activity
- Send me a weekly digest email of all Associate forum activity
- Send me a weekly digest of all Associate forum activity I am involved in
- Send me a daily digest email of all Associate forum activity
- Send me a daily digest email of all Associate forum activity I am involved in
- Notify me by email when someone replies to a thread I created in the forum
- Allow other forum users to send me private messages
Administrators and Moderators will be able to send you a PM even if this is not ticked
- Notify me by email when I receive a new private message

Add My Favourites, Ratings, donations tabs to the Associate Dashboard.

First login

Add a ‘first time home page’ to the Associate login route, in the same way that we recently added one for Core users.